



4 Paws Vet

NEWSLETTER SUMMER 2015 /2016

Staff News!

- Please welcome our new veterinary nurses, Louise and Sonja. They are very experienced nurses so we are thrilled they have both joined our team at 4 Paws Vet.



- We also welcome our new receptionist Karen (or K.C as she prefers to be called!). She joins us after many years experience working as a veterinary receptionist in Dubai so we are excited that she is joining us after her move back to Sydney



- Finally, a big congratulations to our Head Nurse Amy on her recent marriage to Scott. We wish them all the best for their future adventure together.



4 Paws Vet is awarded internationally-recognised Cat Friendly Status

4 Paws Vet has achieved accreditation as a Cat Friendly Clinic (CFC). The CFC programme has been developed by the International Society of Feline Medicine, the veterinary division of the leading feline charity International Cat Care. It aims to promote well-being and high standards of care for all cats visiting or being hospitalised in a veterinary clinic.

Under the programme, a clinic has to prove rigorous adherence to a set of criteria which includes provision of facilities and demonstration of staff activities and attitudes aimed at reducing stress in cats, both as in-patients and out-patients. The criteria includes having separated dog and cat waiting areas, feline-friendly hospitalisation cages, and veterinary equipment specifically for treating cats.

Most importantly, our staff is trained in approaching and handling cats sensitively



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and respectfully, and in maintaining high standards of veterinary care, including continuing to update their knowledge of feline medicine as new treatments and information become available.



We are a
**Cat
Friendly
Clinic**
2015 **isfm**
catfriendlyclinic.org

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precursor to serotonin and mild protein hydrolysate which helps balance mood and anxiety. The diet also has omega 3 fatty acids which helps reduce bladder inflammation and antioxidants that help reduce oxidative stress and counter free radicals.

C/D stress will also dissolve struvite crystals and help prevent calcium oxalate stones by establishing the urine pH within the ideal range. The C/D STRESS is an alternative to C/D MULTICARE and does everything that C/D MULTICARE did but with the

Practice Principal Dr Ian Russ said, “we are always striving to improve our care for your pets, so this accreditation is an important part of our vision to keep your pets happier and healthier for longer. We are the only clinic on the north shore to gain cat friendly status to date. Charlotte Sykes the clinic’s Cat Advocate, was proud to receive Silver accreditation, “We wanted to make sure that a trip to see our vets was as stress-free an experience as possible for our cat patients and their owners. Cats can get very anxious when taken out of their usual environment, and this may make owners reluctant to seek veterinary attention when their cat needs it. By undertaking Cat Friendly Clinic accreditation, we’ve committed to delivering high standards of cat care, with compassion and expertise.”

New Diet launched by Hills for Cats with urinary disease

C/D STRESS is the new diet by Hills which helps cats with urinary disease, specifically a condition called idiopathic cystitis. Urinary tract disease will most commonly present with urinating small amounts frequently, straining to urinate, urinating in abnormal places or blood in the urine. Idiopathic cystitis is inflammation of the bladder where no pathology can be found including urinary tract infection or the presence of stones within the bladder. Stress is a big contributing factor to cats that develop idiopathic cystitis.

The new C/D stress diet has ingredients within it that significantly helps minimise stress in cats. These include L-Tryptophan, a

added benefit of the anti-stress component.

Please contact the team at 4 Paws Vet if you would like more information about the new C/D stress diet.



- Pets in the City now caters to ‘small animals’ too, offering a range of treats, toys and goodies for bunnies and guinea pigs.
- **Cooling pet mats now in store:** these can be used on their own or in your pet’s bed. The cooling inner is activated by pressure so there’s no need for electricity, freezing or water.